

SOLAS – Verified Gross Mass (VGM)

Procedure (effective for vessels loading exports on and after July 1st 2016):

- Export Containers will be permitted to in-gate without a VGM.
- Shippers requesting DP World Vancouver’s scaling service must download a VGM request form from our website’s Client Centre www.dpworld.ca. The shipper must email the completed form to DP World Vancouver’s customer service e-mail address: Import@dpworld.ca.
- DP World Customer service will review the application and schedule a truck appointment once payment has been received.
- A VGM appointment may only be made within the first two days of an ERD.
- Containers will be scaled and a VGM “scale ticket” will be emailed to the shipper within 24hrs of in-gating. The email address provided on the application form will be used.
- It is the shipper’s responsibility to pass the VGM onto the shipping line.
- Prior to vessel cut off, the shipping lines will send the terminal a flat file containing a list of all export containers along with associated VGMs.
- Containers without VGM weights will be cut from the vessel.
- All charges associated with rolling/cutting containers will be billed as per the contract to the shipping line.
- All rail cargo must have been scaled for VGM prior to arriving at the terminal.
- Rail EDI messages will remain unchanged.
- Rail export weights will be updated using information provided on the flat file by the shipping line.
- In the event rail cargo is missing a VGM prior to vessel cut off, all charges associated with rolling/cutting/scaling etc., will be for the shipping lines account.
- Baplie files will remain unchanged (baplie 1.5 and 2.0). Weights in the Baplie file will be updated with VGM weights from the information in the flat file.
- Flat files with VGM information must be presented in the following order and emailed to vgm@dpworld.ca

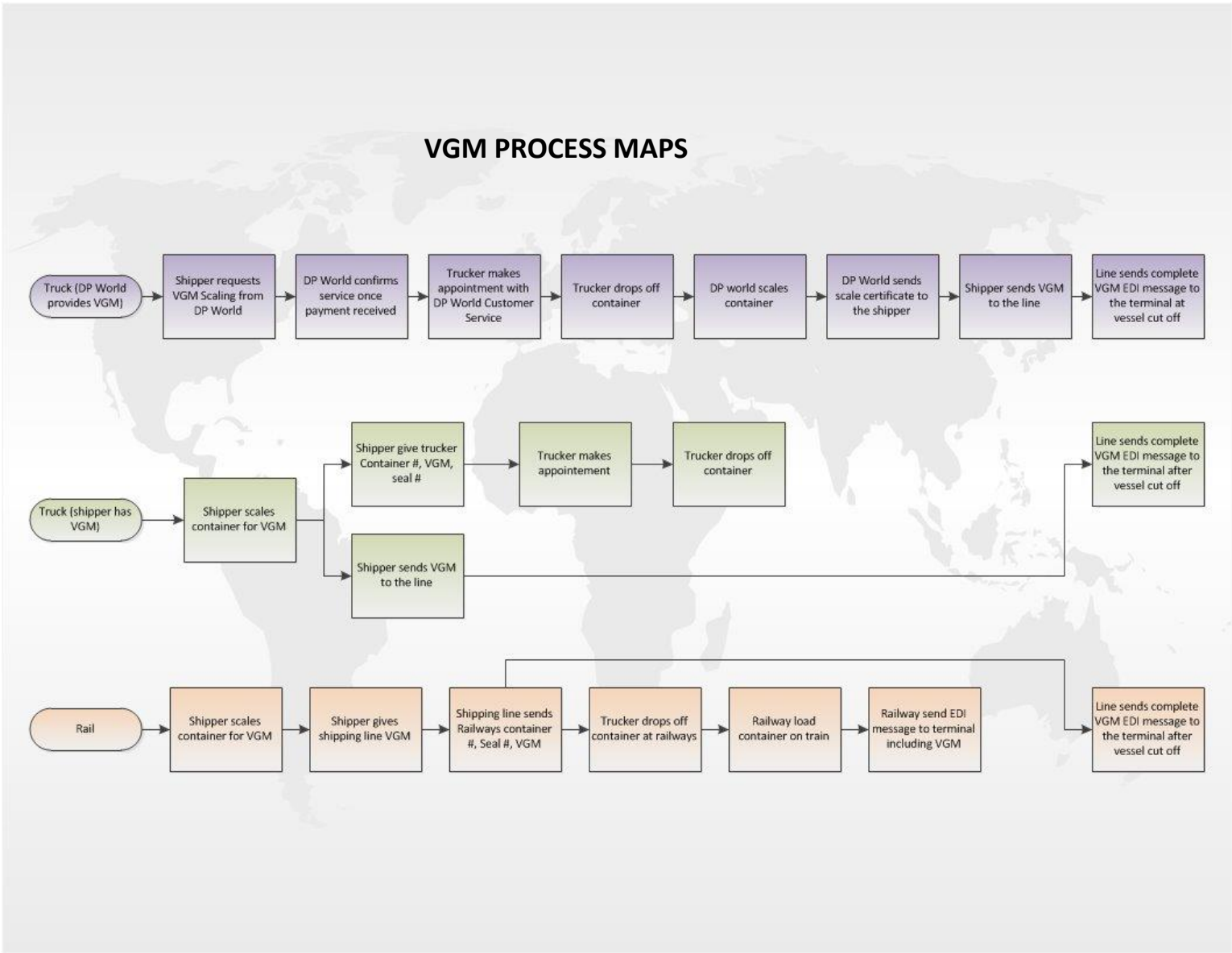
SCAC	Lloyds ID	Voyage #	Booking #	Container #	VGM	Units (i.e. KG)	Signature
ABCD	MV DP World	001W	1234567890	AHAH1234567	26.4	Kg	AH

- Receiving the VGM via flat file requires testing to ensure correct implementation. Those shipping lines that haven’t completed testing are required to do so by June 15th 2016 to ensure compliance with this procedure.

Next steps

- ✓ Confirmation from all customers they can send VGM in a flat file format before vessel cut off.
- Receive test “flat files” from all customers.
- ✓ I.T. to finalise mechanism to update gross weights in the TOS with VGM weight.
- ✓ Finalize VGM application form.
- ✓ Upload form to DP World’s web site.
- Test process.
- Review and update process if needed.
- Integrate VGM application/payment and appointment into TOS (Navis N4)
- Enable EDI messages containing VGM (e.g. VERMAS) to be sent and received into TOS

VGM PROCESS MAPS



Note: The last step will be done manually by receiving a flat file until we have the capability to receive VGM by EDI.

FAQs: SOLAS – Verified Gross Mass (VGM) FAQs

Q.1: What do I do about oversized or non-containerised cargo?

Answer:

- Oversized cargo being shipped on a flat rack or open top falls under the new SOLAS regulations and will require a VGM weight prior to loading.
- Non containerized (or breakbulk) cargo does not fall under the new SOLAS regulations; however an accurate weight is still required.

Q.2: How will you weigh the containers? Will the scales be certified?

Answer:

- Containers will be weighed on fixed ground scales that have been certified and tested by Measurement Canada.
- Containers requiring a VGM weight at the terminal will be taken off a chassis and placed onto the scale with a yard forklift. The certified weight is recorded and the container is loaded back onto the chassis before moving to the correct export yard location.
- DP World Vancouver shall have two yard scales available for this service. Re-certification is done every 6 months.

Q.3 When will this take place and how long will it take?

Answer:

- Container scaling will take place after the truck has been in-gated. Drivers will be directed to the scale which is located North of H block.
- The process should take no longer than 10 minutes.
- Containers requiring a VGM service may be weighed directly from the truck, or placed into a yard block for future weighing.

Q.4 Will this be a public service?

Answer:

- No. Only shippers or shipping lines with direct business with the terminal will have access to this service. Each container should have an associated vessel voyage number.

Q.5 Who will we be charging?

Answer:

- Charges are paid by the shipper or shipping line prior to receiving a gate appointment.

Q.6 What happens if there is a discrepancy with the provided weight?

Answer:

- All export containers will be received with a 'declared' weight only. Shippers are responsible for ensuring all VGM weights are received by the shipping line.
- DPW will update weights based on the information provided and not check any discrepancy in weight.
- DPW will check container weights if requested by shipping lines, authorities or if required for safety reasons. In the event of a weight discrepancy the shipping line will be notified.

Q.7 Are there any containers the port will not be able to provide a VGM for?

Answer:

- Container that are not attached to a valid booking.
- Containers that are received outside the first 2 receiving days.
- Payment has not been received.

Q.8 How will I be notified of my VGM weight?

Answer:

- If the VGM is supplied by the terminal, a copy of the VGM certificate will be emailed to the shipper within 24hrs of in-gating.
- Any VGM not provided by the terminal must be received from the shipping line prior to vessel cut off. Shippers are responsible for ensuring all VGM weights are received by the shipping line as per their requirements.

Q.9 Will you be changing any of your operational procedures or cut off times to allow for the additional weighing and to accommodate SOLAS?

Answer:

- Containers requiring scaling will only be accepted on the first 2 receivable days.
- Shippers not requiring a DPW VGM service will see no change to the in-gate process.

Q.10 Is there a requirement to provide a VGM for containers loaded on DP World's barge service from Vancouver Island?

Answer:

- Yes all export full containers destined for a deep sea vessel in Vancouver or Nanaimo will be required to obtain a VGM prior to the container arriving at Duke Point Terminal.
- For further information or to coordinate scaling please contact Pamela Fry, Tel: +250-619-8547, e-mail: pamela.fry@dpworld.com

DP World Vancouver SOLAS – VGM application form

APPLICANTS INFORMATION

Company name:	Applicant's name:
Work phone #:	Email address:

CONTAINER DETAILS

Booking # :	Container # :
Vessel Name:	Voyage #:
Date & Time requested for Export drop-off with VGM scaling (to be confirmed by customer service) :	Truck Company:

DISCLAIMER: VGM weighing service will only be available on 1st and 2nd receivable days – please refer to Vessel's ERD. It is the responsibility of the shipper to provide the shipping line with the VGM. DP World Vancouver will not be held responsible if VGM is not received by the Shipping Line. Customer service will contact applicant for payment confirmation and appointment availability. After weighing, customer service will email VGM to provided email address within 24 hours of being received.

PAYMENT

The charge for DP World to scale the above container will be \$245. Payment will be required by DP World prior to receiving an appointment number. Payment will only be accepted by credit card (Visa and MasterCard only). We will not accept American Express credit cards for processing.

Credit Card Number:	Expiration Date:
Name as it appears on the Credit Card:	Signature:

I authorize DP World Vancouver to charge the credit card indicated in this authorization form according to the terms outlined above. I certify that I am an authorized user of this credit card and that I will not dispute the payment with my credit card company; so long as the transaction corresponds to the terms indicated on this form.

FOR OFFICE USE ONLY

Date & Time:	Reservation #:
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